Effect of group counseling on the attitude among the family caregivers of patients with mental disorders

Efat Sadeghian, Farnaz Pourmoradi, Farshid Shamsaei, Lily Tapak

Summary

Background and Aim: Incorrect beliefs and negative thinking of society and in the family affect psychiatric patients over the process of treatment, care and recovery. The aim of this study was to investigate the effect of group counseling on the attitude of family caregivers in patients with mental disorders.

Materials and Methods: This quasi experimental study was conducted in psychiatric wards of Farshchian Hospital in Hamadan in Iran in 2018. 49 family caregivers were randomly selected to the study. Data were collected using a researcher-made mental attitude questionnaire. At first, family caregivers’ attitudes were evaluated; then, they held 4 groups and for each group done 4 sessions of 60 minutes of group counseling. The questionnaire was completed again by the family caregivers immediately after the intervention. Data analysis was done using SPSS software version 16 using descriptive and inferential statistics.

Results: The mean of the attitude of the family caregivers before the group counseling was (12.59 ± 13.49). The mean of the attitude score of family caregivers after group counseling was (24.45 ± 8.32). Paired t-test showed that the attitude score of caregivers increased significantly after group counseling (p <0.001).

Discussion and Conclusion: The results of the study indicate that group counseling improves the attitude of family caregivers towards mental illness. Therefore, it is recommended that psychiatric nurses use this method to educate families of mental patients.

mounseling, family caregivers, mental disorders, attitude

INTRODUCTION

The prevalence of mental disorders has increased in recent years, especially in develop-
member with mental illness and family members often become their primary caregivers [4].

When a family member suffers from a mental disorder, all members are affected by the disease and its consequences. As a result, attention to the families of patients with a mental disorder has been considered as the most important principles in the treatment of patients with mental disorders [5, 6]. Mattoo et al. mention that a family member, who was substance dependence, can affect almost all the aspects of family life, put a heavy burden on caregivers, and create many challenges [7].

Family caregivers, usually prepare physical, emotional, and financial support to their member with chronic illness [4]. Therefore, it is of utmost importance to identify caregivers’ needs, provide constant care both for the caregivers and the patients, monitor their mental statue, and offer available services to them [8, 9]. Considering mental health promotion, one of the major aims of the World Health Organization is to reduce the length of stays in hospitals and expansion of social services. In this regard, a great emphasis has been placed on the role of the family in nursing the mentally disordered members as well as constant counseling sessions [10]. In some societies, greater efforts have been made to attract the participation of families and improvement of their level of health and well-being. With this background in mind, it seems that issues related to the attitude of family caregivers in the prevention, treatment, and rehabilitation of mental disorders are ignored in our society [11-13].

Attitudes are shaped within families and societies; however, they can be shaped in a way that empowers the patients to cope with their problems. A realistic attitude toward mental illness can play a significant role for patients with such disorders and may anticipate the success of their rehabilitation and re-entry to their communities [14]. The negative attitude and stigma towards patients with mental disorders originate from the idea that patients with mental disorders are dangerous and have violent and unpredictable behaviors [15]. The obtained results of a study conducted by Rüsch et al. showed that knowledge is an effective factor in the caretaking of people with psychological disorders, and can have positive effects on the treatment procedures of such individuals. Realistic attitude toward mental disorders, profound knowledge, and availability of treatment facilities can promote mental health in caregivers [16]. While one of barriers to family caregivers’ Coping in Iran is lack of patient and family education [4].

Psychological counseling and education can change attitudes and improve the understanding of families in relation to patients with mental disorders. There are various types of psychological training, including knowledge and information model, group therapy of families, behavioral management, and protective model. In order to alter the attitude of people toward a specific phenomenon, it is essential to provide sufficient information [17]. In this regard, group consultation is an effective method to convey knowledge [11]. Since this method addresses the individuals’ social interactions, it empowers members to gain a better insight about their behavioral patterns in the community, learn new experiences, benefit from social protection, and become more successful in their communication. All these issues enhance confidence and self-regulation in individuals. In the counseling centers and/or community, psychiatric nurses can provide direct care and counseling services for people who suffer from physical and mental disabilities [18, 19].

Based on the role of the family in the prevention, treatment, and rehabilitation of patients with mental disorders, participation of the family is considered as the main principle in the treatment program of patients with mental disorders [20, 21]. According to the essential role of family caregivers, their negative attitudes may hinder the procedure of treatment and recovery of patients with mental disorders, whereas the positive attitude may fulfill the patients’ needs. Since there are few investigations in this field indicating the lack of attention to family caregivers, the current study aimed to investigate the effect of group counseling on the attitude of family caregivers of patients with mental disorders.

2. METHODS
The present study was a semi-experimental study with pre-test and post-test design. The study was conducted on the families of hospitalized patients in psychiatric wards of Farsh-
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chian Hospital, Hamadan, Iran, during 2018. The sample size was determined based on a previous similar study [22].

Given a type 1 error of 5%, a hypothesis test power of 90%, a standard deviation of 2.69, and the fact that difference between the two populations are 2, n can be calculated as follows.

Let’s suppose that the expect shortfall is 10. Then the obtained n will be equal to 49.

The inclusion criteria for the patients included the definitive diagnosis of mental disorder by a psychiatrist, no mental retardation, and at least 6 months of hospitalization in a psychiatric center. The inclusion criteria for the family caregivers were: 18 years of age or over, Farsi language, over 6 months of care experience of patients with mental disorder, no recognized vision, hearing, and cognitive problems and mental diseases, no experience of participation in training sessions. On the other hand, the exclusion criteria were the absences of caregivers in more than one counseling session and reluctance to continue participating in the study.

The research tools were two researcher-made questionnaires, including: Patient and caregiver’s demographic questionnaire (including age, gender, marital status, job status, education of caregiver, urban or rural status, severity of disorder, and time of caretaking) and the attitude toward a patient with mental disorder questionnaire. The second questionnaire, consisting of 43 questions, was designed based on the available questionnaires and existing literature. The questions are scored based on a 3-point Likert scale, ranging from agree (+1) to disagree (-1). Accordingly, the minimum and maximum scores were – 43 and 43, respectively.

After scoring the completed questionnaires, the obtained scores were divided into three levels and three aspects of attitude (positive, neutral, and negative). The attitude questionnaire was provided to 10 faculty members of Hamadan Medical University and several psychiatrists to evaluate the validity of the questionnaire. The obtained comments were applied and the validity of the questionnaire was confirmed. In order to assess the reliability of the questionnaire, 20 subjects were asked to complete the questionnaires. The obtained Cronbach’s alpha coefficient was 0.884, indicating a desirable level of reliability.

A total number of 49 hospitalized patients were randomly selected according to the random number table. In doing so, a list of all eligible caregivers of patients with mental disorders was prepared and each individual was assigned with a number. In the next step, a number was selected from a random number table and adapted to the prepared list, which led to the selection of 49 subjects. In order to initiate the group counseling, the researcher first introduced himself and his professional specialties to gain the caregivers’ trusts. Both the demographic information and attitude towards patients with mental disorder questionnaires were completed under the supervision of the researcher. Caregivers were divided into groups of 8-10 people. Group counseling consisted of a total of 4 sessions for each group, which were held once a week (each lasted 1 hour) at the amphitheater hall of the Farshchian Psychiatric Center in a lecture, question and answer, group discussion formats by the researcher and under the supervision of the supervisors and advisors. Prior to conducting group counseling, a package of education (booklet and pamphlet) with the approved content by the supervisors and advisors of the current study was provided to caregivers on the basis of extensive studies and review of literature. Sessions were initiated by the explanation of objectives and continued by lecture teaching methods and active teaching methods (question and answer, group discussion, and expression of experiences). At the end of each session, the conclusion of the session was handed out to participants as a booklet, and they were required to share the contents with other family members. Furthermore, participants must be performed their assignments at home. The topics of the group counseling sessions are presented in Table 1. The questionnaire of attitude towards patients with a mental disorder was also completed by participants at the end of the training sessions.
The study was approved by the Ethics Committee of Hamadan University of Medical sciences (IR.UMSHA.REC.1394.528). Informed consents were obtained from research participants. Furthermore, they were assured of their anonymity, privacy, and voluntary engagement before signing a written informed consent form. Data were analyzed using SPSS 16 packet program. The descriptive analysis included absolute and relative frequency distribution, mean, and standard deviation. Moreover, comparison of the mean scores, paired t-test, were utilized for the analytical statistics. The significance was set at $\alpha = 0.05$.

3. RESULTS

The demographic characteristics of the caregivers showed that most of the caregivers were male (65.31 %), married (75.51 %), with the educational level of high school or a lower-level degree (61.22 %), unemployed (40.81 %), and relative to patient was siblings (40.81 %). The values related to the mean age of caregivers, mean duration of take care, and mean duration of take care time per week were 38.81±12.7 years, 48.12±6191 months, and 45.50±58.95 h respectively (Table 2).

The demographic characteristics of patients revealed that most of the patients were male (63.27 %), with the educational level of high school or a lower-level degree (67.35 %), married (55.10 %), unemployed (69.39 %), more than 36 month of mental disorder (79.50 %). The mean age of the patients was 38.93±14.32 years (Table 2).

### Table 1. Topics of counseling sessions for the caregivers of patients with mental disorders

<table>
<thead>
<tr>
<th>Session 1: Meet the group members and explain the objectives, rules, and general information about mental disorder</th>
<th>Explaining the aims of session, providing information about the time and number of counseling sessions, making an appropriate communication with caregivers, explaining the educational aims, defining the mental disorders, explaining how to build a healthy relationship with patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Session 2: Mental disorder treatment and caregivers challenges</td>
<td>Explaining the aims of session, emphasizing on the treatment procedure, nursing the patients with mental disorders, clarifying treatment procedures and treatment period, introducing the challenges of caregivers during the treatment period, answering the questions</td>
</tr>
<tr>
<td>Session 3: Communicate with mentally disordered patients</td>
<td>Explaining the aims of session, emphasizing on the patients’ family relationship and social relationship, thoughts about patients with mental disorders, conducting a discussion about the subject of session and the shared experience of caregivers, answering the questions</td>
</tr>
<tr>
<td>Session 4: Encounter challenges</td>
<td>Explaining the aims of session, emphasizing on the experiences and daily challenges of caregivers, solutions to the challenges, answering the questions</td>
</tr>
</tbody>
</table>

### Table 2. Demographic and clinical characteristics of family caregivers and patients

<table>
<thead>
<tr>
<th>Variable</th>
<th>caregivers</th>
<th>patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td>n (%)</td>
<td>n (%)</td>
</tr>
<tr>
<td>Man</td>
<td>32(65.31)</td>
<td>31(63.27)</td>
</tr>
<tr>
<td>Female</td>
<td>17(34.69)</td>
<td>18(36.73)</td>
</tr>
<tr>
<td>Education level</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Middle school</td>
<td>30(61.22)</td>
<td>33(67.35)</td>
</tr>
<tr>
<td>High school and university</td>
<td>19(38.78)</td>
<td>16(32.65)</td>
</tr>
<tr>
<td>Marital status</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Married</td>
<td>37(75.51)</td>
<td>27(55.1)</td>
</tr>
<tr>
<td>Single</td>
<td>12(24.48)</td>
<td>18(36.73)</td>
</tr>
<tr>
<td>Divorced and Widowed</td>
<td>4(8.16)</td>
<td></td>
</tr>
<tr>
<td>Employment status</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unemployed</td>
<td>20(24.49)</td>
<td>34(69.39)</td>
</tr>
<tr>
<td>Business</td>
<td>12(19.59)</td>
<td>9(18.37)</td>
</tr>
<tr>
<td>Employed and Retired</td>
<td>12(20.41)</td>
<td>7(14.29)</td>
</tr>
</tbody>
</table>
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The frequency distribution attitudes of the caregivers indicated that the positive attitude of caregivers toward mentally disordered patients before group counseling was 75.5%, which increased to 98% after the group counseling. The means and standard deviations of caretakers’ attitude toward mentally disordered patients before and after the intervention were 12.59±13.49 and 24.45±8.32, respectively, which revealed a significant difference (P<0.001, t=-8.94; Table 3).

<table>
<thead>
<tr>
<th>Attitude</th>
<th>Before n=49(%)</th>
<th>After n=49(%)</th>
<th>T test</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negative</td>
<td>10(20.4)</td>
<td>0(0)</td>
<td>t=-8.94 p&lt;0.001</td>
</tr>
<tr>
<td>Neutral</td>
<td>2(4.1)</td>
<td>0(0)</td>
<td></td>
</tr>
<tr>
<td>Positive</td>
<td>37(75.5)</td>
<td>48(98)</td>
<td></td>
</tr>
<tr>
<td>Mean (SD)</td>
<td>12.59(13.49)</td>
<td>24.45 (8.32)</td>
<td></td>
</tr>
</tbody>
</table>

4. DISCUSSION

The present study aimed to investigate the effects of group counseling on the attitude of the caregivers of patients with mental disorders. Based on the obtained results of the current study, 20% of the caregivers had a negative attitude toward psychological disorders, which was reduced to 2% after the attendance to group counseling. The score of caregivers’ attitude increased significantly after group counseling (P<0.05). In other words, the group counseling and provided education to caregivers improved the caregivers’ attitude, indicating the positive effect of the performed intervention on the caregivers. In this regard, Bayrami believed that the negative attitude of the caregivers of patients with schizophrenia led to the belief that they were unable to take care of their patients and felt frustrated [23].

A study conducted by Iseselo et al. investigated the attitudes and problems related to the caregivers of patients with mental disorders. The obtained results revealed that social problems and isolation, fear of judging, discrimination, and unpleasant behaviors were the main factors affecting the attitude of patients’ families [24]. Shibre et al. believed that the lack of caregivers’ information led to the frequent recurrence of disorder, increased care burden, and finally treatment drop-out [25]. The results of a study by Kim et al. demonstrated that the spiritual counseling and improvement of family relationship as the intervention increased the family welfare and enhanced the methods of coping with patients suffering from Alzheimer’s disease [26]. Olazarn et al. declared that psychosocial interventions may improve the quality of life for patients with dementia and their caregivers despite their high cost and effectiveness [27]. Although there were some differences, including the type of intervention, method of study, and the cultural difference, between the current study and the above-mentioned studies, the findings were similar.

The results of a study entitled “effect of psychological training on stigma in home-caregivers of patients with schizophrenia” by Vagheei et al. demonstrated no significant difference between the internal stigma of the control and experimental groups during the pre-test period, whereas the difference was statistically significant after the intervention [28]. In spite of differ-
ences between the current study and the mentioned one [methods, experimental groups, educational content, intervention duration], the obtained results were similar.

Eisner et al. evaluated the effects of psychological education on the family of patients with bipolar disorder on the basis of the admission approach. The participants (28 families) received different psychological training sessions based on their acceptance in one or two sessions. The expressed emotional components of the families were assessed a week after the training sessions. Although the family information and attitudes toward bipolar disorder significantly altered, there were no significant changes in the levels of anger, blame, and degree of criticism [29]. It seems that the discrepancies in the obtained results may be related to the differences in the applied instrument, method, and sample size. In line with the current study, shamsaei et al. demonstrated that stigma-based educational interventions could reduce the level of stigma in patients with mental disorders [30]. Moreover, the effect of counseling and education on the attitudes of the caregivers of patients with different mental disorders indicated positive effects of nursing intervention on improving the caregivers’ attitude. Barzajhe Atri et al. assessed the effects of educational intervention on the nursing attitude and behavior of family caregivers of children with mental retardation. The findings showed positive effects of educational intervention on the attitude and behavior of family caregivers [31]. Tong et al. investigations in 2008 and 2013 demonstrated that the caregivers of hemodialysis patients required to learn more knowledge about nursing patients and skills to adapt with their role, as well as sympathy, counseling with other families, and psychological support. Therefore, empathy, counseling, and shared experiences were provided for hemodialysis patients [32, 33]

According to the obtained results of the current study, it can be concluded that family caregivers’ conceptions about mental disorder may be reformed by modifying the family misconceptions and beliefs about the dangerous and untreatable nature of these patients. Moreover, group counseling can help families to understand their patients better than the past. It would be possible to make a protective network for patients and their families to decrease stresses, pressures, and isolation. The positive atmosphere of families encourages the improvement of the patients and inhibits its recurrence. Therefore, similar educational plans can reform families’ attitude and caregivers, increase their protection, and have a remarkable impact on the disease procedure. Appropriate educational methods for the family caregivers of patients admitted to psychiatric centers can be effective in raising their level of knowledge. Accordingly, studies on the caregivers’ attitude and effective intervention provide an appropriate opportunity for mental caregivers to mentor, educate, and model the proper behaviors of family caregivers, which may lead to a better functionality of treatment, family, workplace, and community.

Although this study provided a profound insight, it suffered from some shortcomings, including short-term educational training courses, no follow-up, limited participants, and one-group study design. In this regard, it is suggested to conduct a study addressing the positive effects of psychological education on family attitude toward patients with mental disorders during long-term educational plans and follow-ups. It is also recommended to perform a study on family caregivers in outpatients as well as a similar study accompanied by a control group.

5. CONCLUSIONS

The obtained results of the current study demonstrated that the group counseling of family caregivers modified their attitude toward patients with mental disorders. Since family plays an important role in the treatment of patients, especially after they are discharged from a hospital, group counseling by mental caretakers may improve the involvement of family, which can in turn lead to the positive effects of treatment and decrease of disease recurrence and hospitalization.

Consent for publication
Not applicable.

Conflict of interest
The authors declare no conflict of interest, financial or otherwise.

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